



The AI+HI Blueprint: HR's Role in AI Success

Kristen Howe

Vice President

Enterprise Product Development, SHRM



**AI Is the
Future
of Work**

**CXOs around the globe
say they:**

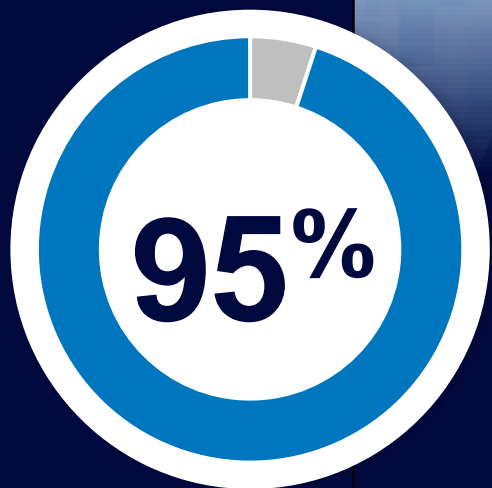
100%

anticipate changes to their workforce.

86%

believe gen AI will be transformative
for their company and industry.

There Is a Trust Gap for Workers



of workers don't trust organizations to ensure positive AI outcomes for them.

"I'm going to lose my job"

"AI is going to make my work less meaningful"



A I + H I = R O I

**The true power of AI emerges when
combined with human intelligence.**

**Keeping humans
at the center as
we prepare the
organization for
their newest
team member**

**HELLO
MY NAME IS**

AI

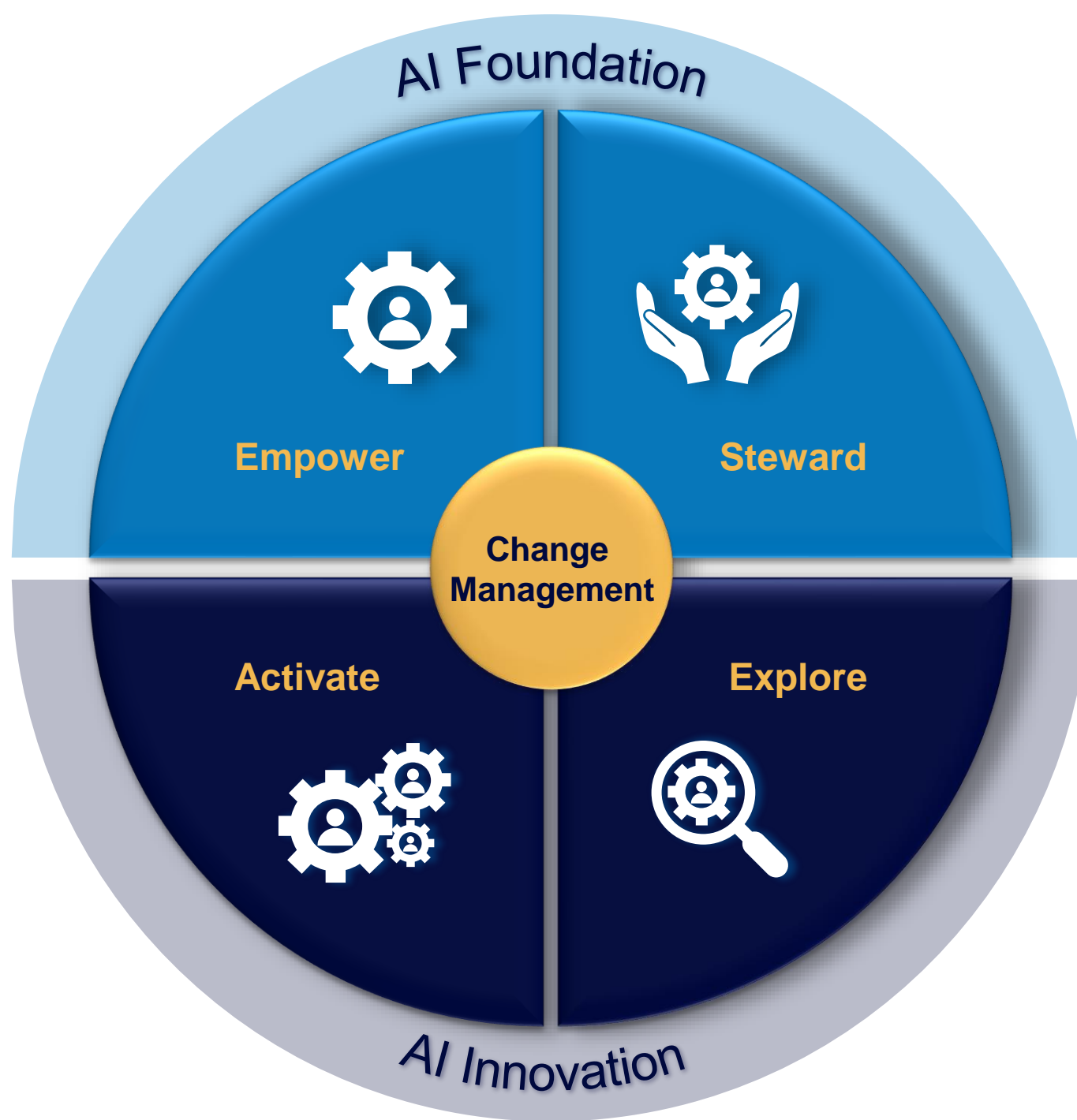
**It's not a
*tech initiative;***

**it's a strategic
opportunity for HR
to lead and teach**

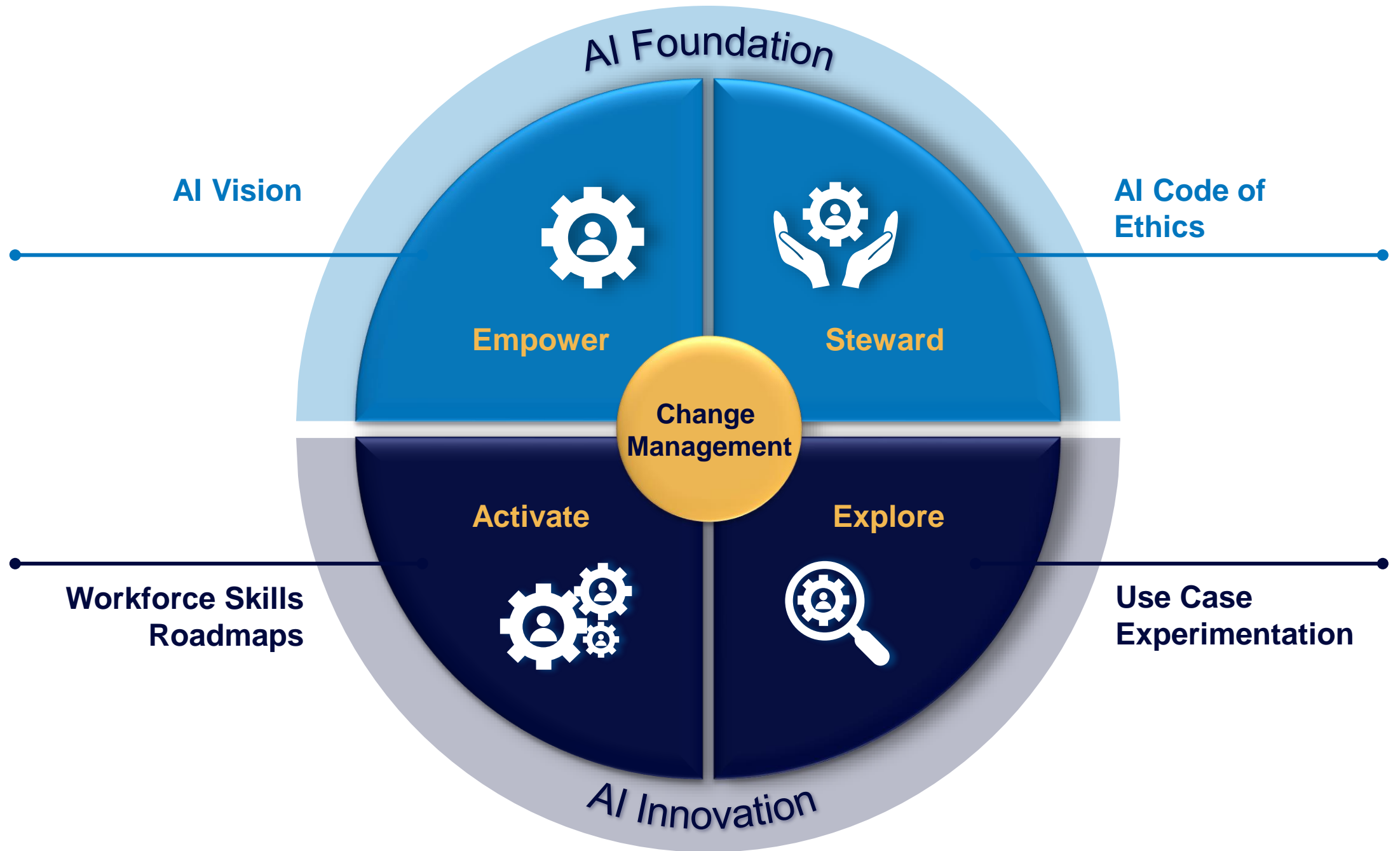
ROI

Goals

AI Enablement Framework



AI Enablement Framework



Change Management: Drive Engagement and Commitment of People

The emotional roller coaster is real



Find and Engage the “Change Mavens”

Empower

Asking the right questions leads to a good vision



? Ask the question

- What's our strategic goal?
- What is the business problem we face?
- How do we improve the customer experience?



Sample vision

Find opportunities to enhance the customer experience and create frictionless experiences.



? Ask the question

- What's cool about AI?
- How can we take advantage of the new digital technology?



Sample vision

To remain at the forefront of digital transformation, we'll leverage cutting-edge AI technologies to enhance our business.

TOP 10 NEEDED SKILLSETS FOR *EVERYONE*

1

Analytical Thinking

2

Creative Thinking

3

Resilience, Flexibility
and Agility

4

Motivation & Self-
Awareness

5

Curiosity & Lifelong
Learning

6

Technological
Literacy

7

Dependability &
Attention to Detail

8

Empathy & Active
Listening

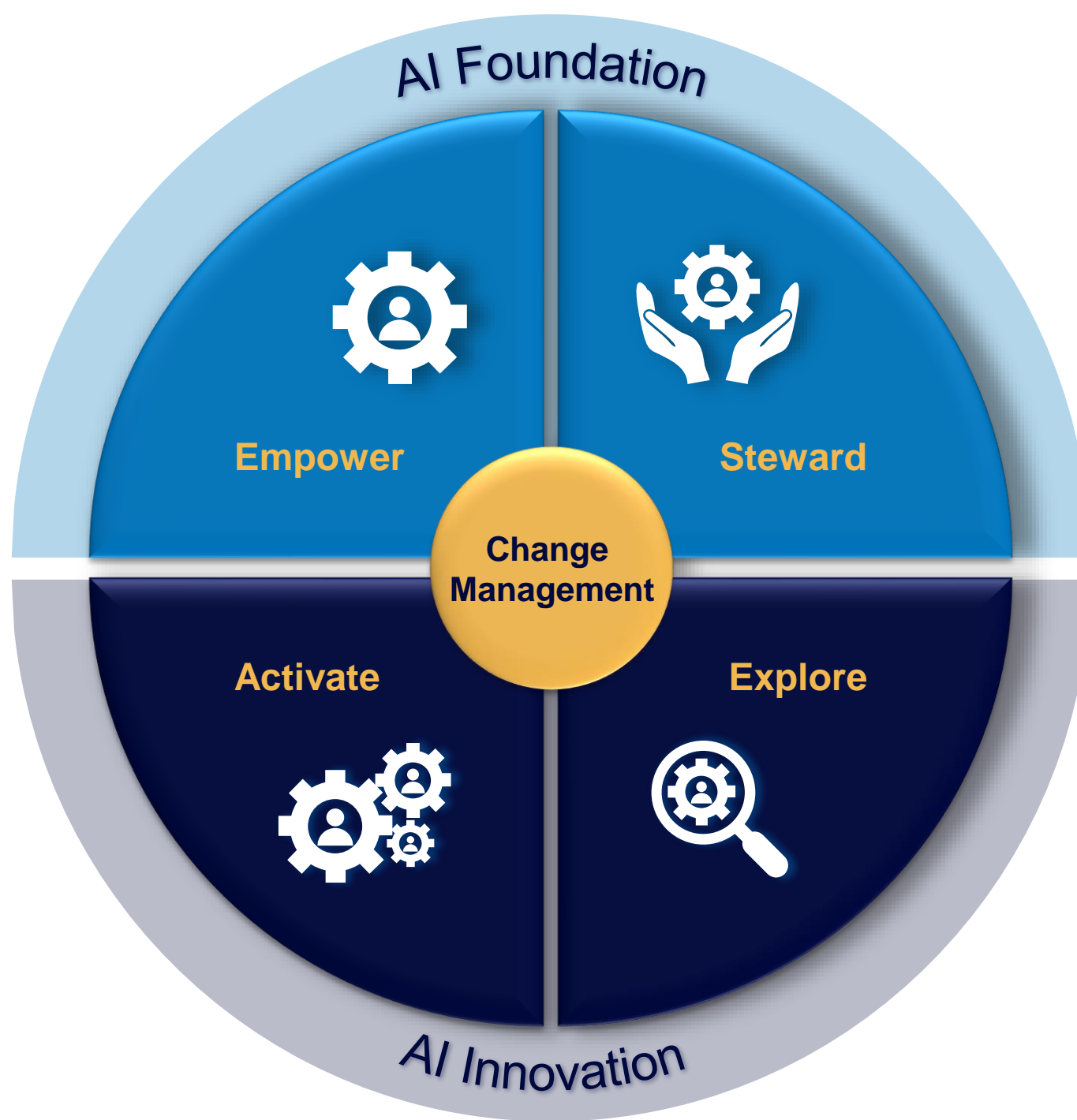
9

Leadership & Social
Influence

10

Quality Control

**Make
Frank
Proud!**





Thank You!

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Vice President, Enterprise Product Development

Kristen.howe@shrm.org

