
TABLE 9.4 | Examples of Performance-Based Criteria

The following are suggested performance behavior statements:

- a. Dresses in a manner that inspires customer/client confidence in his or her ability.
 - b. Helps others with work without being asked.
Responds positively to delegated tasks.
Volunteers for task forces and special projects.
 - c. Completes projects on schedule.
Takes initiative to correct errors, fix equipment, and/or solve problems.
 - d. Fulfills job responsibilities completely.
Accomplishes assigned tasks within given time frames.
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