

**Chapter 6, page 116 of book.**

Vague and Confusing	Explicit and Clear
a. "Take this downstairs and get it fixed." (Where is downstairs and what needs to be done?)	<hr/> <hr/> <hr/> <hr/>
b. "All special requests must be turned in by morning." (Which requests are special, and when is morning?)	<hr/> <hr/> <hr/> <hr/>
c. "Drop these off down the hall on your way out." (Where down the hall and to whom?)	<hr/> <hr/> <hr/> <hr/>