SHRM Certified Professional (SHRM-CP®)/
SHRM Senior Certified Professional (SHRM-SCP®)
Certification Review

Intended Audience
- Mid-Level
- Senior-Level

Delivery Option
- Virtual

HR Competencies
- Leadership & Navigation
- Ethical Practice
- Business Acumen
- Consultation
- Critical Evaluation
- Relationship Management
- Global & Cultural Effectiveness
- Communication
- HR Expertise (HR Knowledge)

Program Overview
Using the SHRM Learning System for SHRM-CP/SHRM-SCP Certification Preparation as a foundation, this instructor-led, virtual certification preparation review program provides you with a final opportunity to have your questions answered prior to sitting for the SHRM-CP or SHRM-SCP exam. This program is primarily intended for individuals preparing for the 2020 spring certification exam window, and provides learners with guidance to help them succeed on the exam.

While this program will explore SHRM’s Learning System content at a high level, it will focus primarily on answering test preparation questions including:
- How can I use the SHRM Learning System features to position myself for exam success?
- How should I prepare for answering the exam’s knowledge-based and situational judgment questions?
- What should I expect on the day of the exam?

Please note: The registration fee for this course does not include the 2020 SHRM Learning System. You must own the 2020 SHRM Learning System to participate in this review course.

Program Benefits & Features
- Led by qualified and certified instructors
- Collaborative environment provides networking opportunities
- Outside-the-classroom assignments help reinforce seminar sessions.

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• Sample test questions and periodic process checks keep you confident in your breadth of knowledge for the exam
• Allows real-time Q&As and chats between virtual seminar participants, providing a dynamic virtual classroom experience.
  o All virtual classes are recorded in their entirety for viewing at your convenience.

Program Outline
This program includes the following:
• Introduction
  o Utilizing the SHRM Learning System® for SHRM-CP/SHRM-SCP
• HR Competencies
  o Behavioral Competencies
    ▪ Leadership and Navigation
    ▪ Ethical Practice
    ▪ Relationship Management
    ▪ Communication
    ▪ Global and Cultural Effectiveness
    ▪ Business Acumen
    ▪ Consultation
    ▪ Critical Evaluation
• Domain 1: People Review
  o Functional Area #1: HR Strategic Planning
  o Functional Area #2: Talent Acquisition
  o Functional Area #3: Employee Engagement and Retention
  o Functional Area #4: Learning and Development
  o Functional Area #5: Total Rewards
  o Review/Discussion/Best Practices/Test Questions
• Domain 2: Organization Review
  o Functional Area #6: Structure of the HR Function
  o Functional Area #7: Organizational Effectiveness and Development
  o Functional Area #8: Workforce Management
  o Functional Area #9: Employee and Labor Relations
  o Functional Area #10: Technology Management
  o Review/Discussion/Best Practices/Test Questions
• Domain 3: Workplace Review
  o Functional Area #11: HR in the Global Context
  o Functional Area #12: Diversity and Inclusion
  o Functional Area #13: Risk Management
  o Functional Area #14: Corporate Social Responsibly
  o Functional Area #15: U.S. Employment Law and Regulations
  o Review/Discussion/Best Practices/Test Questions

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