

TO RETAIN TOP TALENT, WE KEEP THEM ENGAGED.

THE SOLUTION IS SHRM.

Being the Interim General Manager of People and Performance at one of the UK's leading tour operators has its challenges. Every day, my clients' employees come to work passionate about making their customers' holidays perfect. My job is to find new and innovative ways to engage, reward and recognize them so they can do so. In the UK, we face different labor and compliance issues, but SHRM is very relevant to my company's needs. For me, it's about the knowledge, information and research I can access 24/7. I find myself going to the website whenever I need an immediate answer; SHRM gives me practical, usable tools to help me help my clients' people do their jobs better. I've been a member of SHRM for 3 years, and I'm not going anywhere! [JOIN US AT SHRMSOLUTIONS.ORG/ENGAGE](https://shrmsolutions.org/engage)



Agnes Flett
Aberdeen, Scotland
Member since 2008

